

B12

Route Guide & Hazard Awareness

*ERITH, BEXLEY ROAD - AVENUE ROAD - BEDONWELL ROAD
BEXLEYHEATH - BEXLEY VILLAGE - JOYDENS WOOD (LOOP)*



Photo | *Mark Colegate*

VERY IMPORTANT

PLEASE READ AND REMEMBER

CHANGEOVER POINT | BEXLEYHEATH BROADWAY

Bexleyheath Broadway at **BUS STOP Y** (Highland Road) towards Erith.

Bexleyheath Broadway at **BUS STOP X** (Highland Road) towards Joydens Wood.

Always communicate in advance with iBus if you are late for any reason.

All buses depart Erith showing Joydens Wood. **Departures at Erith up until 1115** operate along Dartford Road and turn right onto Leyton Cross Road (clockwise on the loop - see page 9). They then hesitate at Dartford Road westbound having completed the loop facing back towards Bexleyheath at the St Mary's Road stop.

Departures at Erith after 1135 operate anti-clockwise around the loop, turning onto Baldwyn's Park from Dartford Road. These journeys are scheduled to hesitate at the St Mary's Road eastbound stop (i.e. before they turn right onto Baldwyn's Park). They then operate to Erith without further hesitation.

Hesitation point. Buses must only hesitate as long as necessary to change ticket machine, radio and blind displays. Usually, no more than 2 minutes if possible.



+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME

Route B12 is a low frequency route. In terms of our performance, it is very important that you are no more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

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ROUTE B12 MAP

ERITH AND PARSONAGE MANORWAY

REMEMBER
MOBILE PHONES
ARE NOT ALLOWED
IN THE CAB AT
ANY TIME



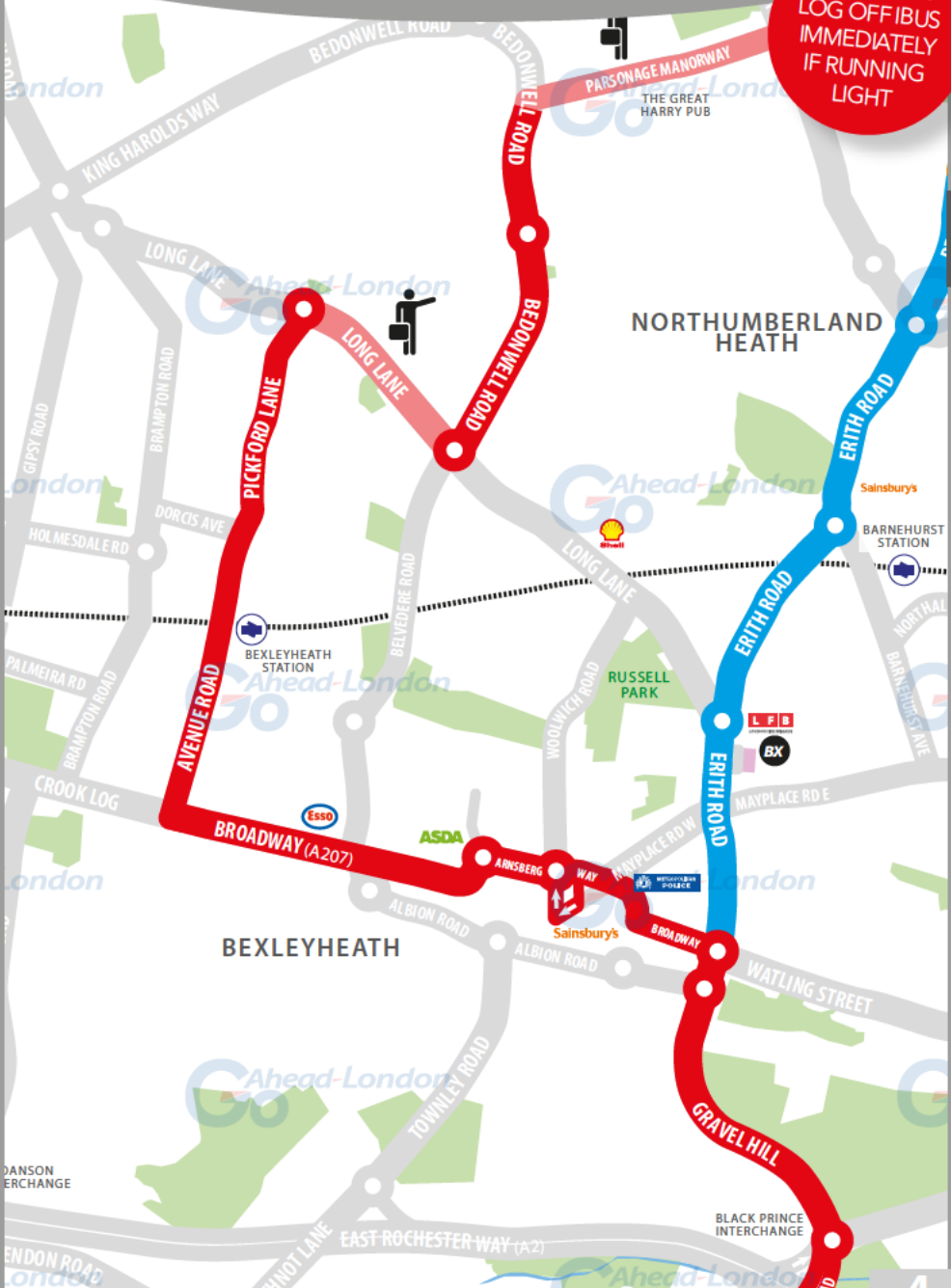
	ROUTE B12
	LIGHT RUNNING ROUTE
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GO TO PAGE 4

ROUTE B12 MAP

PARSONAGE MANORWAY AND GRAVEL HILL

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

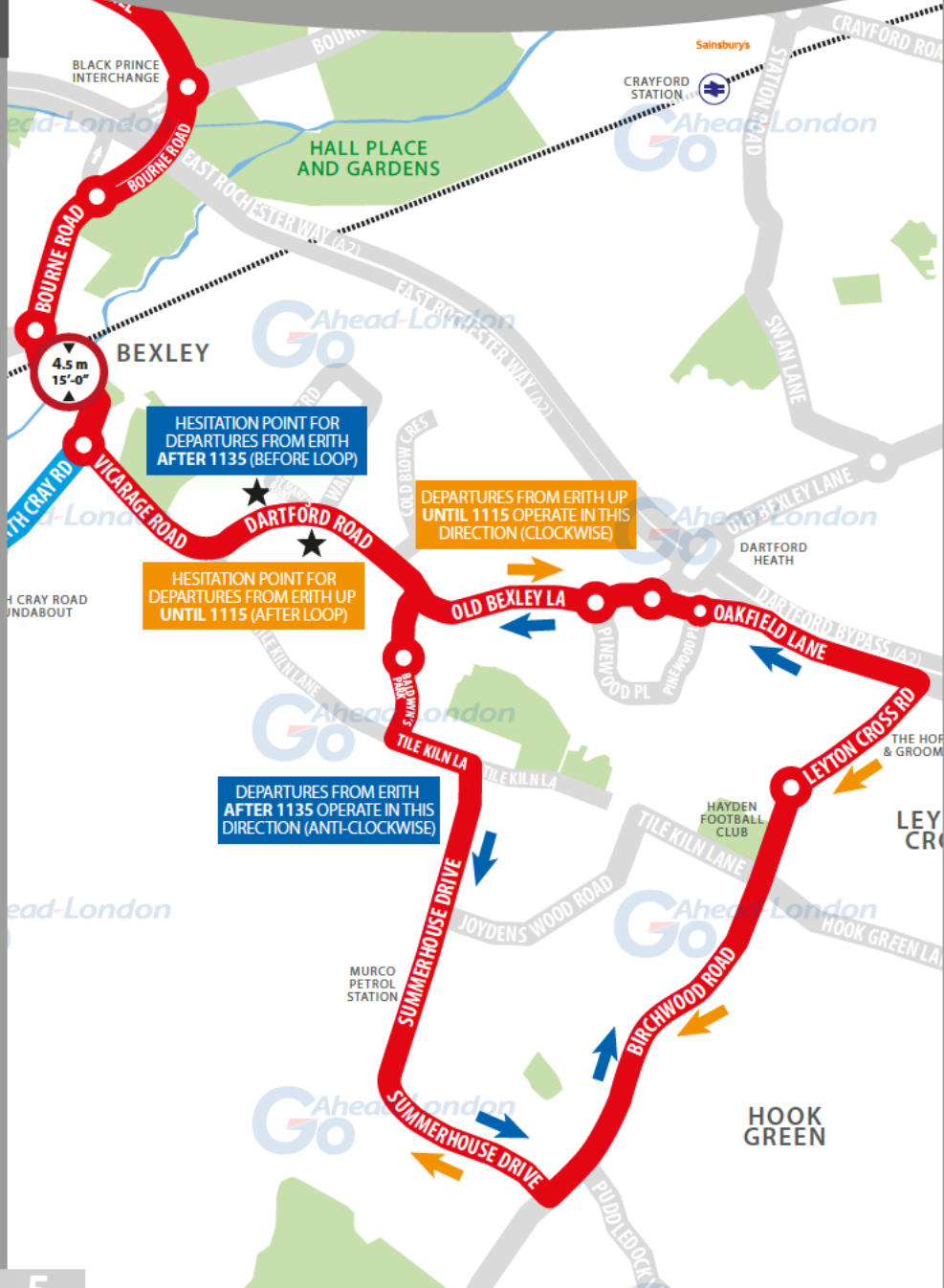


GOTO PAGE 3

ROUTE B12 MAP

GRAVEL HILL AND JOYDENS WOOD

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RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO ERITH BEXLEY ROAD:

- From **Bexleyheath garage**, turn right onto Erith Road **A220**
- At roundabout, take 2nd exit onto Erith Road **A220**
- At 2nd roundabout, take 1st exit onto Erith Road **A220**
- At 3rd roundabout, take 2nd exit onto Bexley Road **A220**
- At 4th roundabout, take 2nd exit onto Bexley Road **A220**
- At 5th roundabout, take 2nd exit onto Bexley Road **A206**
- At Erith Roundabout, take 2nd exit onto Walnut Tree Road (*one-way street*)
- Turn right onto Erith High Street (*one-way street*)
- Follow the road right onto Bexley Road (*one-way street*) to **stand**

FROM ERITH BEXLEY ROAD:

- At **stand**, continue ahead on Bexley Road (*one-way street*)
- At Erith Roundabout, take 2nd exit onto Bexley Road **A206**
- At 2nd roundabout, take 1st exit onto Bexley Road **A220**
- At 3rd roundabout, take 2nd exit onto Bexley Road **A220**
- At 4th roundabout, take 2nd exit onto Erith Road **A220**
- At 5th roundabout, take 3rd exit onto Erith Road **A220**
- At 6th roundabout, take 1st exit onto Erith Road **A220**
- Turn left into **Bexleyheath garage**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO JOYDENS WOOD LOOP:

- From **Bexleyheath garage**, turn left onto Erith Road **A220**
- At traffic light, continue ahead onto Erith Road **A220**
- At roundabout, take 2nd exit onto Gravel Hill **A220**
- At 2nd roundabout, take 1st exit onto Gravel Hill **A220**
- At 3rd roundabout, take 2nd exit onto Bourne Road (over A2) **A223**
- At 4th roundabout, take 1st exit onto Bourne Road **A223**
- At 5th roundabout, take 1st exit onto Bexley High Street **A223**
- At 6th roundabout, take 1st exit onto Vicarage Road **A2018**
- Continue ahead onto Dartford Road to **stand**

FROM JOYDENS WOOD LOOP:







- At **stand**, continue ahead on Dartford Road **A2018**
- Continue ahead onto Vicarage Road **A2018**
- At roundabout, take 2nd exit onto Bexley High Street **A223**
- At 2nd roundabout, take 2nd exit onto Bourne Road **A223**
- At 3rd roundabout, take 2nd exit onto Bourne Road (over A2) **A223**
- At 4th roundabout, take 2nd exit onto Gravel Hill **A220**
- At 5th roundabout, take 2nd exit onto Gravel Hill **A220**
- At 6th roundabout, take 2nd exit onto Erith Road **A220**
- At traffic light, continue ahead onto Erith Road **A220**
- Turn right into **Bexleyheath garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO JOYDENS WOOD LOOP:

- At **stand**, continue ahead on Bexley Road (*one-way street*)
- At Erith Roundabout, take 2nd exit onto Bexley Road **A206**
- Turn left onto Victoria Road **HAIL & RIDE** 
- At junction, turn right onto Avenue Road
- At mini-roundabout, take 2nd exit onto Avenue Road 
- At mini-roundabout, take 1st exit onto Avenue Road
- At 2nd mini-roundabout, take 2nd exit onto Avenue Road 
- Turn right onto Hind Crescent (*past Erith and District Hospital on right*)
- At junction, turn left onto Park Crescent 
- At roundabout, take 2nd exit onto Carlton Road 
- At junction, turn right onto Brook Street
- Turn left onto Parsonage Manorway
- At junction, turn left onto Bedonwell Road **NOT HAIL & RIDE**
- At roundabout, take 2nd exit onto Bedonwell Road **NOT HAIL & RIDE** 
- At 2nd roundabout, take 3rd exit onto Long Lane **HAIL & RIDE**
- At 3rd roundabout, take 1st exit onto Pickford Lane
- Continue ahead onto Avenue Road (*Bexleyheath Station on the left*)
- At junction, turn left onto Crook Log and onto Broadway **A207**
- At roundabout, take 1st exit onto Broadway
- Continue ahead onto Arnsberg Way **A221**
- At Asda Roundabout, take 2nd exit onto Arnsberg Way **A221**
- At roundabout, take 2nd exit onto Arnsberg Way and turn right onto Geddes Pl
- Turn right onto Market Place and follow road right onto Friswell Place
- At roundabout, take 3rd exit onto Arnsberg Way
- At traffic light, turn left onto Broadway
- At roundabout, take 3rd exit onto Gravel Hill **A220**
- At 2nd roundabout, take 1st exit onto Gravel Hill **A220**
- At 3rd roundabout, take 2nd exit onto Bourne Road (*over A2*) **A223**
- At 4th roundabout, take 1st exit onto Bourne Road **A223**
- At 5th roundabout, take 1st exit onto Bexley High Street **A223**
- At 6th roundabout, take 1st exit onto Vicarage Road **A2018**
- Continue ahead onto Dartford Road. **See further directional info on page 10**

The Joydens Wood loop operates in both directions depending on the departure time from Erith. See following page for hesitation points and direction info.

ROUTE DIRECTIONS

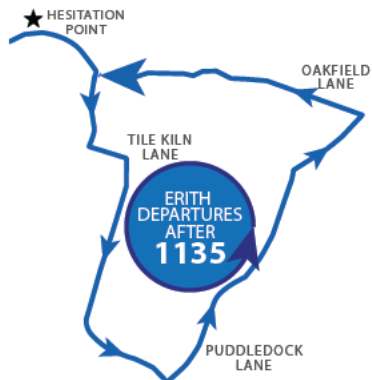
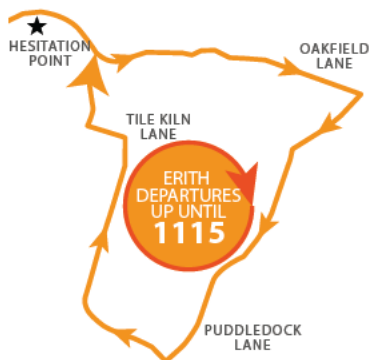
HESITATION POINT AND CLOCKWISE LOOP

TO JOYDENS WOOD CLOCKWISE LOOP:

- At **hesitation point (St Mary's Road stop)**, continue onto Dartford Road **A2018**
- Continue ahead onto Old Bexley Lane **A2018**
- At roundabout, take 1st exit onto Old Bexley Lane
- At 2nd roundabout, take 2nd exit onto Oakfield Lane
- At 3rd roundabout, take 1st exit onto Oakfield Lane
- At 4th roundabout, take 2nd exit onto Leyton Cross Road
- At mini roundabout, take 1st exit onto Leyton Cross Road/Birchwood Road
- Turn right onto Summerhouse Drive and at junction, turn left onto Tile Kiln Lane
- Turn right onto Baldwyn's Park across roundabout onto Baldwyn's Park
- At junction, turn left onto Dartford Road and onto Vicarage Road **A2018**

TO JOYDENS WOOD ANTI CLOCKWISE LOOP:

- Continue ahead on Dartford Road **A2018**
- Turn right onto Baldwyn's Pk and at roundabout, take 1st exit onto Baldwyn's Park
- At junction, turn left onto Tile Kiln Lane and turn right onto Summerhouse Drive
- At junction, turn left onto Birchwood Road and continue onto Leyton Cross Rd
- At roundabout, take 2nd exit onto Leyton Cross Road
- At 2nd roundabout, take 1st exit onto Oakfield Lane
- At 3rd roundabout, take 2nd exit onto Oakfield Lane
- At 4th roundabout, take 1st exit onto Old Bexley Lane
- At 5th roundabout, take 2nd exit onto Old Bexley Lane **A2018**
- Continue ahead onto Dartford Road to **hesitation point (St Mary's Road stop)**



ROUTE DIRECTIONS

ANTI CLOCKWISE LOOP AND HESITATION POINT

NEVER
DIVERT OFF
LINE OF ROUTE
UNLESS ADVISED
BY IBUS

TO ERITH BEXLEY ROAD:

- Continue ahead onto Dartford Road and onto Vicarage Road **A2018**
- At roundabout, take 2nd exit onto Bexley High Street **A223**
- At 2nd roundabout, take 2nd exit onto Bourne Road **A223**
- At 3rd roundabout, take 2nd exit onto Bourne Road (*over A2*) **A223**
- At 4th roundabout, take 2nd exit onto Gravel Hill **A220**
- At 5th roundabout, take 2nd exit onto Gravel Hill **A220**
- At 6th roundabout, take 1st exit onto Broadway
- At traffic light, turn right onto Arnsberg Way and left onto Geddes Place
- Turn right onto Market Place and follow road right onto Friswell Place
- At roundabout, take 1st exit onto Arnsberg Way
- At roundabout, take 1st exit onto Arnsberg Way and follow onto Broadway **A221**
- At roundabout, take 2nd exit onto Broadway and onto Crook Log **A207**
- Turn right onto Avenue Road and continue ahead onto Pickford Lane
- At roundabout, take 3rd exit onto Long Lane **HAIL & RIDE**
- At 2nd roundabout, take 1st exit onto Bedonwell Road **NOT HAIL & RIDE**
- At 3rd roundabout, take 2nd exit onto Bedonwell Road **NOT HAIL & RIDE**
- Turn right onto Parsonage Manorway
- At junction, turn right onto Brook Street
- Turn left onto Carlton Road
- At roundabout, take 2nd exit onto Park Crescent
- Turn right onto Hind Crescent (*past Erith and District Hospital on left*)
- At junction, turn left to Avenue Road
- At roundabout, take 1st exit to Avenue Road
- At roundabout, take 2nd exit onto Avenue Road
- At roundabout, take 1st exit to Avenue Road
- Turn left onto Victoria Road
- At junction, turn right onto Bexley Road **A206**
- At Erith Roundabout, take 3rd exit onto Queens Road **A206**
- At traffic light, turn left onto James Watt Way
- At roundabout, take 1st exit onto Erith High Street (*one-way street*)
- Follow road right to Pier Road and onto Colebrook Street
- At junction, turn left onto Wharfside Close
- Turn left onto Bexley Road (*one-way street*) to **stand**



ERITH

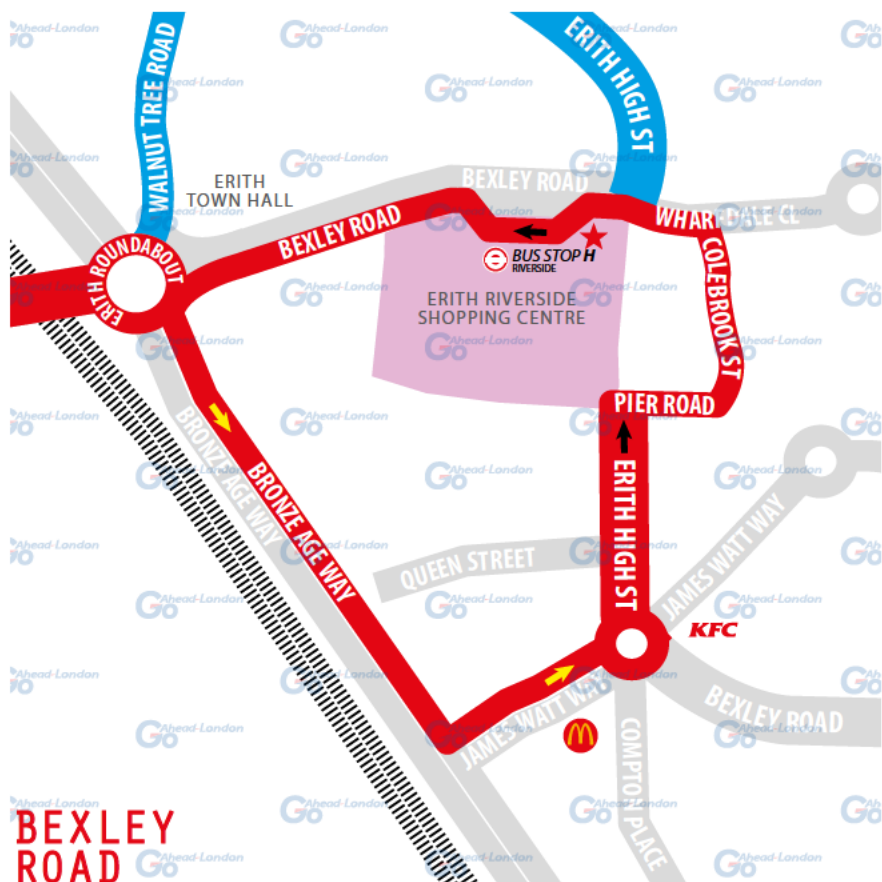
TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Joydens Wood. Proceed from Bexley Road direct to stand.
Set down on Bexley Road at **ALIGHTING POINT**.

Towards Joydens Wood. Depart to Bexley Road.
Pick up on Bexley Road at **BUS STOP H**.

Private stand for up to 3 buses in lay-bay on south side of Bexley Road.
Blind display: ERITH.



ERITH HOSPITAL

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Joydens Wood. Proceed from Carlton Road, Park Crescent and Hind Crescent. Set down anywhere safe on **HAIL & RIDE SECTION**.

Towards Joydens Wood. Depart to Avenue Road, Bexley Road and Carlton Road. Pick up on Carlton Road, anywhere safe on **HAIL & RIDE SECTION**.

Turning point only - buses must not stand. **Blind display: ERITH HOSPITAL.**



BEXLEYHEATH STATION

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Joydens Wood. Proceed from Pickford Lane, circumnavigate roundabout to Pickford Lane. Set down on Pickford Lane at **BUS STOP**.

Towards Joydens Wood. Depart to Pickford Lane.

Pick up on Pickford Lane at **BUS STOP**.

Turning point only - buses must not stand. **Blind display: BEXLEYHEATH STATION.**



BEXLEYHEATH

CURTAILMENT POINT

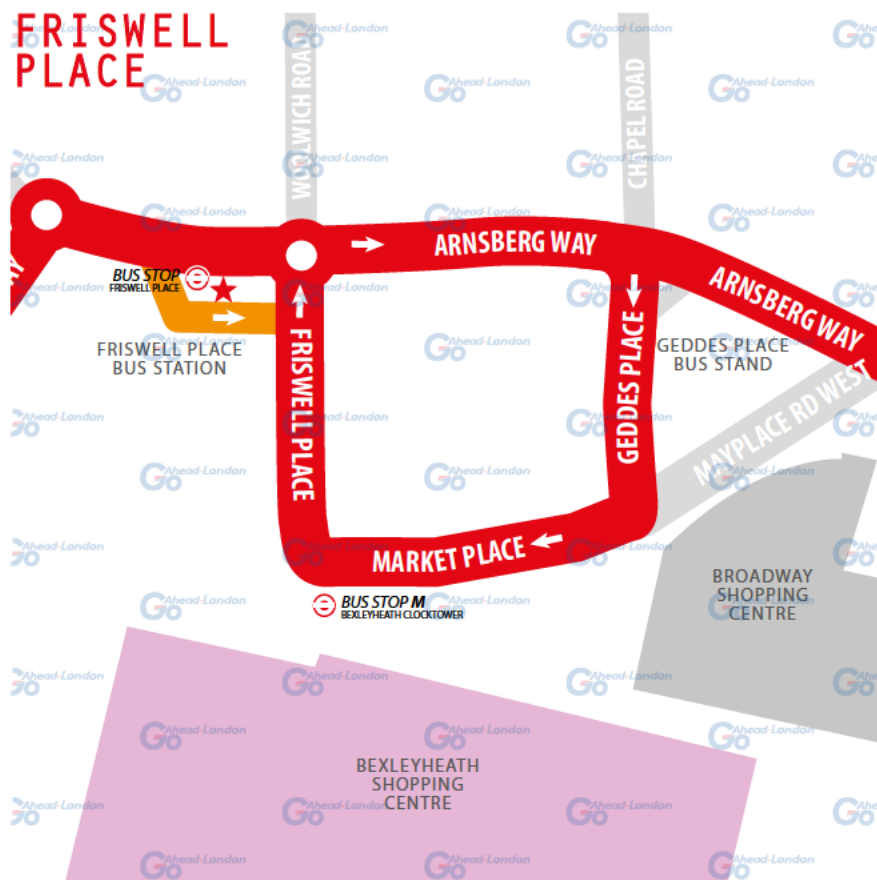
TURNING POINT ONLY. BUSES MUST NOT STAND.

From Erith. Proceed from Arnsberg Way via Friswell Place Bus Stand to stand. Set down on Friswell Place Bus Stand at **ALIGHTING POINT**.

Towards Erith. Depart via Friswell Place Bus Stand, Friswell Place, Arnsberg Way and Geddes Place to Market Place. Pick up on Market Place at **BUS STOP M**.

Private stand for five buses in marked bays in parking area on south side of Arnsberg Way west of junction with Friswell Place.

Blind display: **BEXLEYHEATH, SHOPPING CENTRE.**



BEXLEYHEATH

CURTAILMENT POINT

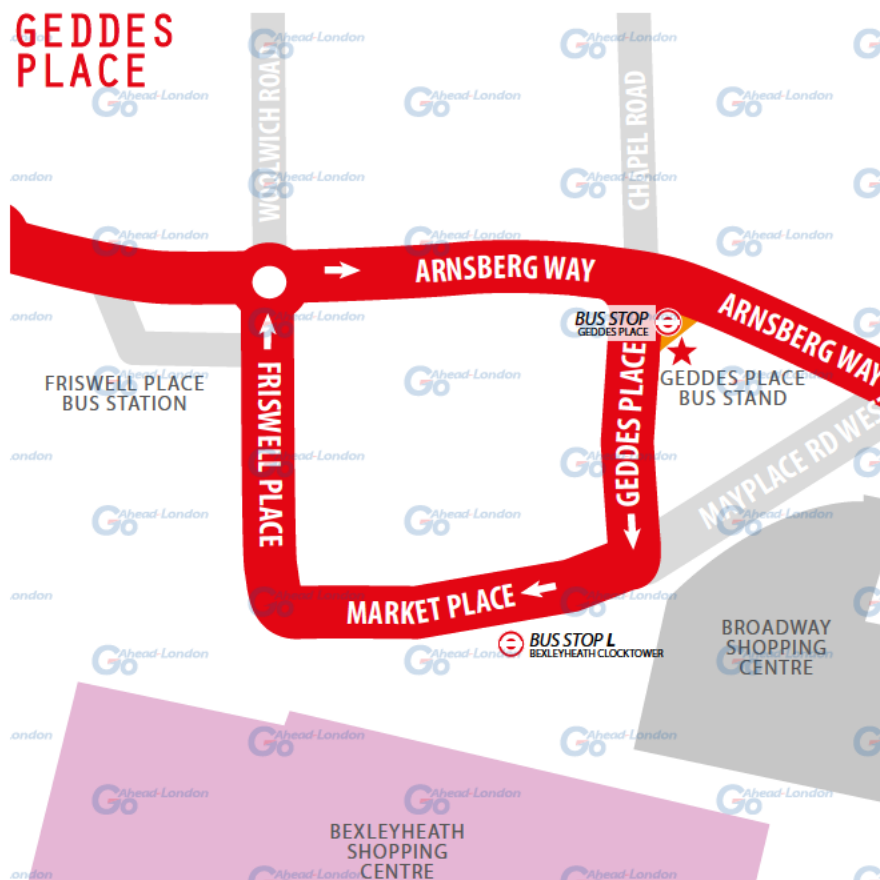
TURNING POINT ONLY. BUSES MUST NOT STAND.

From Joydens Wood. Proceed from Arnsberg Way via Geddes Place South Bay to stand. Set down on stand at **ALIGHTING POINT**.

Towards Joydens Wood. Depart via Geddes Place South Bay and Geddes Place to Market Place. Pick up on Market Place at **BUS STOP L**.

Private stand for three buses in marked bays in parking area between Geddes Place and Arnsberg Way, commencing at east kerb line of Geddes Place.

Blind display: **BEXLEYHEATH, SHOPPING CENTRE.**



BEXLEY VILLAGE

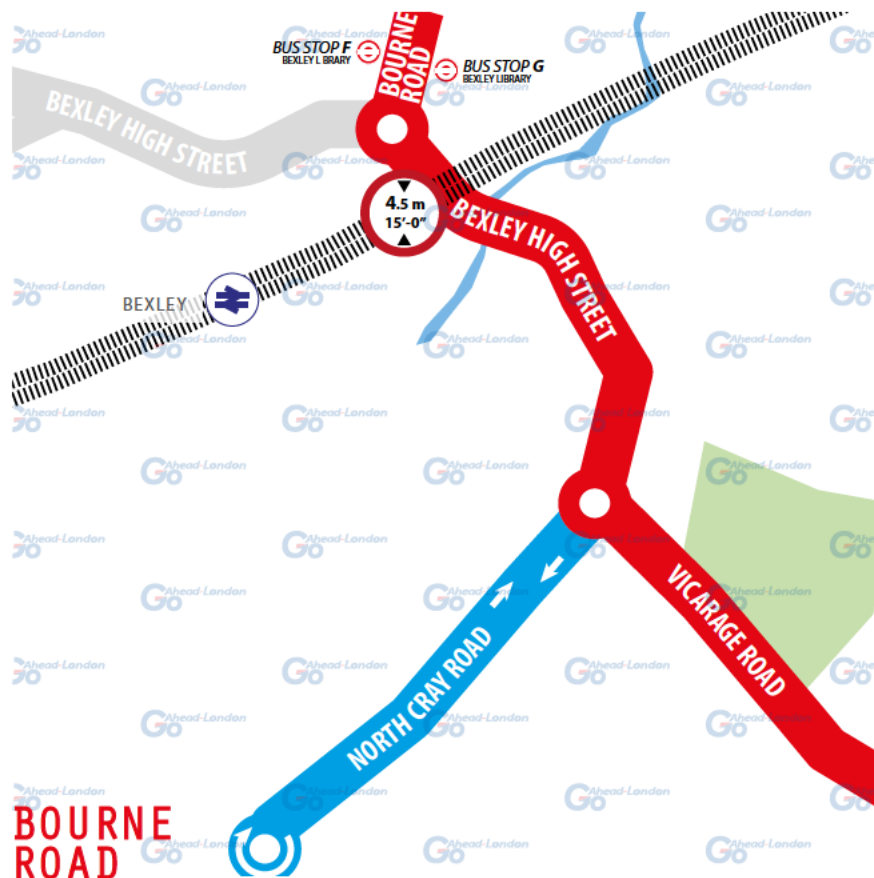
TURNING POINT

IMPORTANT
IF YOU REQUIRE
A COMFORT
BREAK, PLEASE
ADVISE
IBUS

From Erith. Proceed from Bourne Road via Bexley High Street, North Cray Road and Bexley High St. Set down on Bourne Road at **BUS STOP G.**

Towards Erith. Depart from Bourne Road. Pick up on Bourne Road at **BUS STOP F.**

Turning point only - buses must not stand. **Blind display:** **BEXLEY VILLAGE.**



BEXLEY VILLAGE

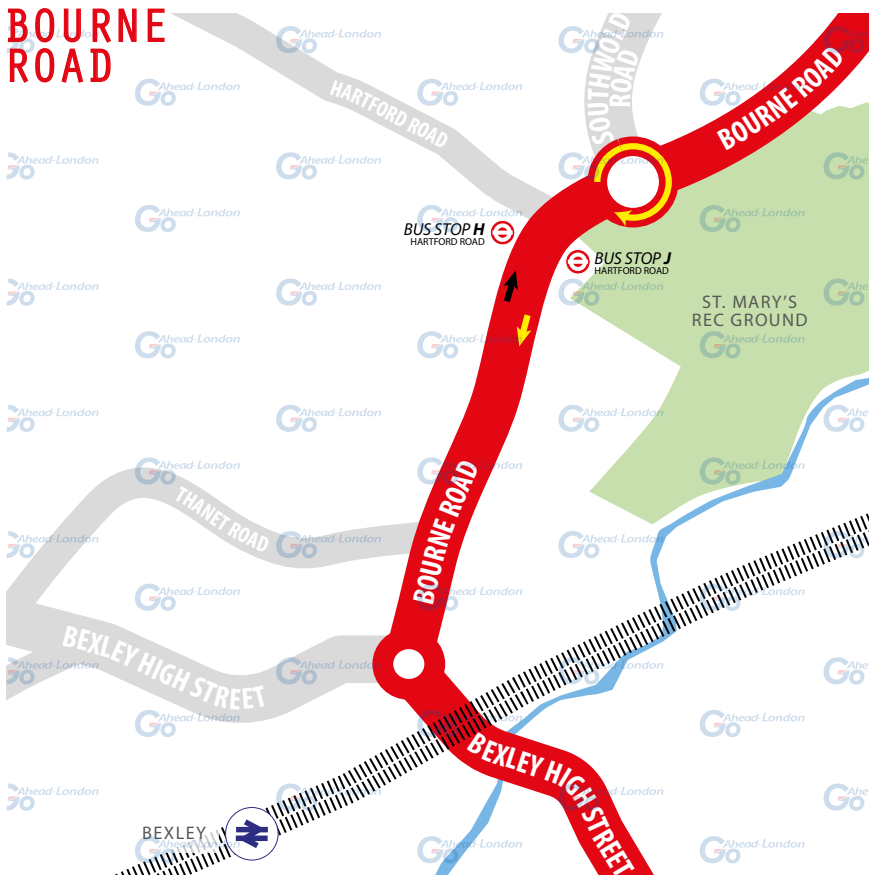
TURNING POINT

IMPORTANT
IF YOU REQUIRE
A COMFORT
BREAK, PLEASE
ADVISE
IBUS

From Joydens Wood. Proceed from Bourne Road. North Cray Road, Set down on Bourne Road at **BUS STOP H.**

Towards Joydens Wood. Depart to and pick up on Bourne Road at **BUS STOP J.**

Turning point only - buses must not stand. **Blind display:** **BEXLEY VILLAGE.**



DARTFORD ROAD

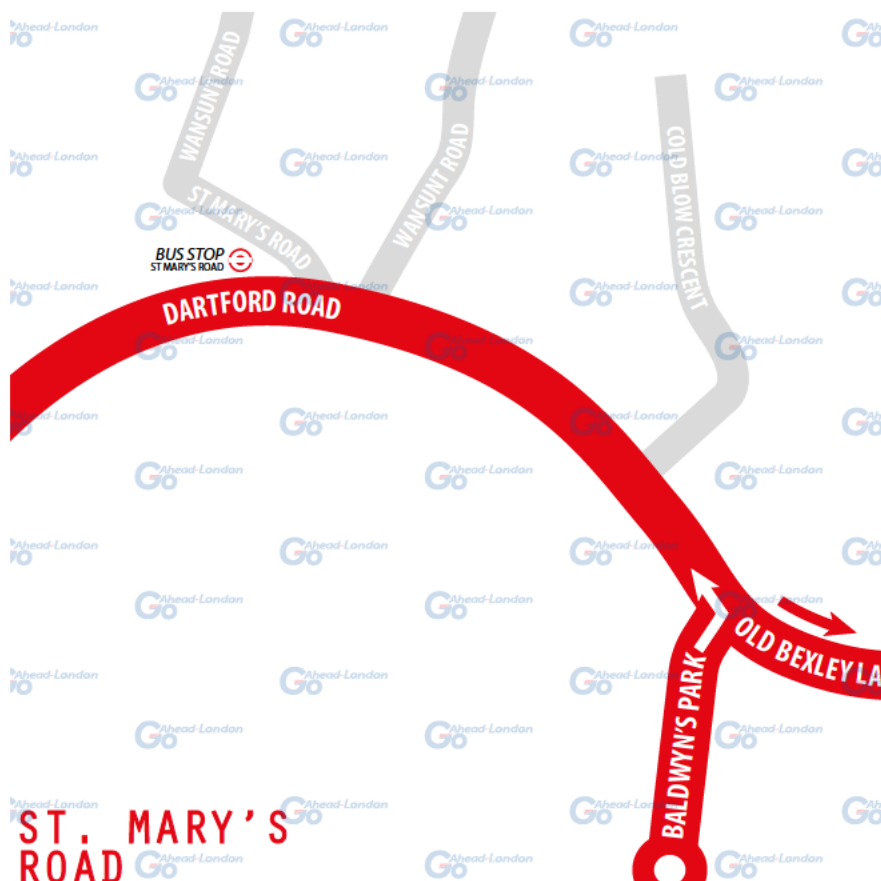
HESITATION POINT

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

From Erith. Proceed from Dartford Road direct to hesitation point. Change iBus info on Dartford Road at **BUS STOP ST MARY'S ROAD** before completing the Joydens Wood loop.

Towards Joydens Wood (loop). Depart to Dartford Road. Pick up on Dartford Road at **BUS STOP ST MARY'S ROAD**.

Hesitation point only; Buses must only hesitate as long as necessary to change ticket machine, radio and blind displays. **Blind display: JOYDENS WOOD.**



DARTFORD ROAD

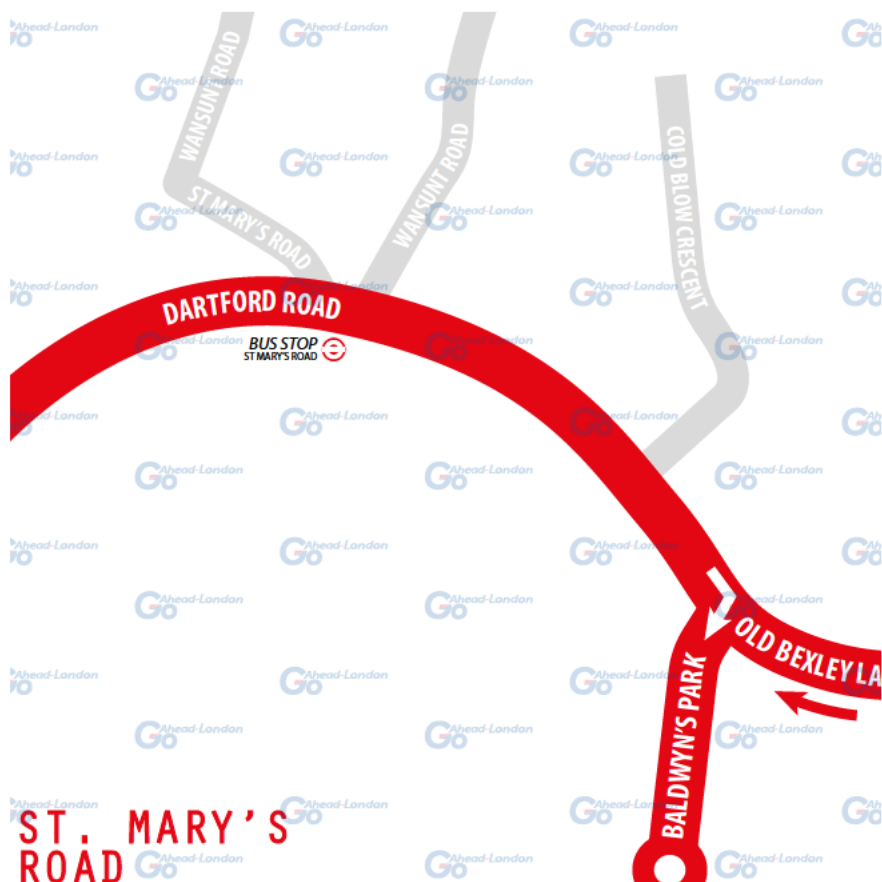
HESITATION POINT

**HESITATION
POINT ONLY
CHANGE IBUS
AND BLIND
DISPLAY**

From Joydens Wood (loop). Proceed from Dartford Road direct to hesitation point. Change iBus info on Dartford Road at **BUS STOP ST MARY'S ROAD** after completing the Joydens Wood loop.

Towards Erith. Continue to Dartford Road. Pick up on Dartford Road at **BUS STOP ST MARY'S ROAD**.

Hesitation point only; Buses must only hesitate as long as necessary to change ticket machine, radio and blind displays. **Blind display: ERITH.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



ENTRY/EXIT | BEXLEYHEATH BUS GARAGE

Entry to Erith Road. Caution to be taken before pulling out onto road.

BUS STAND | ERITH TOWN CENTRE RIVERSIDE

Bus stand and pedestrian movement. Attention to nearside, buses joining the road. Be aware of pedestrians at this location. It is known that they fail to use designated crossing points.

PARKED VEHICLES | VICTORIA ROAD

Encroaching on opposite carriageway when entering. Look out for pedestrians crossing and the position of oncoming vehicles or parked vehicles before turning left.

HAIL & RIDE | VICTORIA ROAD TO LONG LANE

Hail & Ride section: Victoria Road / Avenue Road / Hind Crescent / Park Crescent / Carlton Road / Silver Spring Close / Brooke Street / Carlton Road / Parsonage Manorway / Shinglewell Road / Long Lane / Cloudesley Road / Franklin Road. Extra care and caution. Stop only where it is safe to do so.

PEDESTRIANS | BEDONWELL ROAD ROUNDABOUT

3rd exit onto Long lane. Slow approach, care and caution to O/S rear and N/S front of vehicle. Stop, if pedestrian is on edge of kerb line.

PEDESTRIANS CROSSING | BEXLEYHEATH STATION

Be aware of pedestrians at this location. It is known that they fail to use designated crossing points. Proceed with care and caution, be prepared to stop.

ONCOMING VEHICLES | AVENUE ROAD / CROOK LOG

Vehicle encroaching opposite lane upon entering. Look out for pedestrians crossing and the position of oncoming vehicles is at a safe distance before proceeding to turn. Allow traffic to exit Avenue Road before making turn.

SHARED SPACE SCHEME | BROADWAY

Care and caution with good observation required, look out for pedestrians and other road users travelling from offside and nearside. Speed limit is 20 mph.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



SHOPPING AREA | ARNSBERG WAY / FRISWELL PL

High volume of pedestrian and bus movements, good observation checks are needed, low speed is required.

NARROW ROAD | BEXLEY VILLAGE

Narrow roads, pedestrian movements. Keep speed low at all times.

POOR LIGHTING | NORTH CRAY ROAD AREA

North Cray Road / Bexley Lane / Dartford Road / Leyton Cross Road / Birchwood Rd. Poorly lit areas. Care and caution with good observation required at night.

POOR LIGHTING | CHERRY TREE LANE

Poorly lit area and tree obscures bus stop. Care and caution with good observation required at night. Keep speed low on approach to look out for intending passengers.

SCHOOLS EN ROUTE | WHOLE ROUTE

King Henry School, Gravel Hill Primary School, Beths Grammar School, St Columba's Catholic Boys' School. Look out for pedestrians and parked cars especially at peak times.

RRA EXPIRY DATE: 08-10-2022

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
LOOK OUT
FOR CYCLISTS
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

THINK FIRST AND



OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE B12 | CURTAILMENT ABBREVIATIONS:

EBR	Erith, Bexley Road	EH	Erith Hospital
BSTN	Bexleyheath Station	BSC	Bexleyheath, Geddes Place
BXV	Bexley Village	SMR	Dartford Road, St Mary's Road
JW	Joydens Wood		

FACILITIES | THROUGHOUT THE ROUTE

- **Erith.** TfL facility (24 hour use). [REDACTED]

If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. *You should not use the radio whilst the vehicle is in motion.*

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advise

CODE
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE
RED

Call CentreComm for emergency services, passenger injury or assault

THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

A series of horizontal dotted lines for writing notes.

THINGS TO REMEMBER

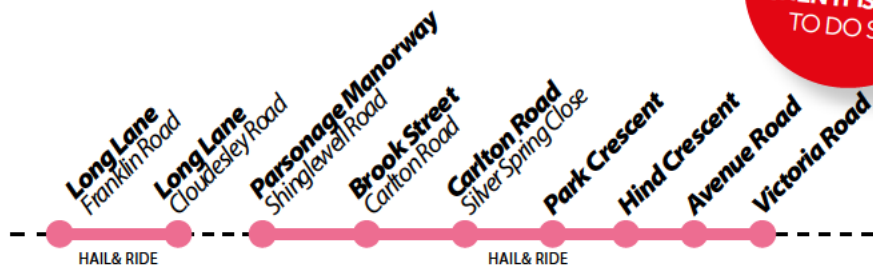
MAKE NOTES ALONG THE WAY!

A series of horizontal dotted lines for writing notes, arranged in 10 groups of three lines each.

HAIL & RIDE

CARE AND CAUTION

ONLY STOP
WHERE AND
WHEN IT IS SAFE
TO DO SO



Sections of this route do not have regular bus stops and the bus can be requested to stop where it is safe to do so, whether there is a bus stop or not. Between the roads named above, customers can also signal to the driver that they wish to board the bus or press the stop button to alight at any safe point along the road.

Please use extra care and caution when travelling on these roads.

